Refund and Exchange Policy

Woodlupine Primary School P&C Association adheres to Consumer Protection Laws and the Trade Practices Act.

Timing

Exchanges will be accepted within 30 days of purchase.

Evidence of Purchase

All items for exchange must be presented with the original receipt of purchase.

Exchanges

The Uniform Shop will accept and process items to be exchanged due to incorrect size, style or change of mind subject to the items being returned in new, unworn condition within 30 days with proof of purchase.

Refunds

Please come see us during our opening hours Wednesdays & Fridays 8:30am - 9:00am or contact us via email uniform@woodlupinepandc.com.au

Manufacturing Defects

The Uniform Shop will exchange, replace or refund items with proven major manufacturing defects.

This does not include damage to items that occur after sale. In some instances, the Uniform Shop may need to liaise with the manufacturer to determine any such defects or faults.

Leaver Shirts & Leaver Jackets

These items from the Uniform Shop are required to be paid in full prior to ordering. If circumstances change (such as a change of school) prior to the order being placed with the supplier, the amount paid will be refunded and the order cancelled. Unfortunately, if cancellation is after the cut-off period no refunds will be issued and the item will be supplied to you as originally arranged.

Queries

All individual queries can be discussed with the Uniform Shop Manager in person or via email uniform@woodlupinepandc.com.au

Woodlupine PRIMARY • SCHOOL

Learning through life